

TLC Child and Family Services

Inspection Report

July 11, 2022

Submitted by: Sonoma County Juvenile Justice Commission (JJC)

Response to CCL Issue / Pre-Inspection Training / Corrective action re-inspection

Inspections conducted by Commissioner's Mary Cone, Jane Ure, Greg Schmid and Marc Andrade

TLC Support Staff: Brittany Burns, TLC Director of Residential Treatment

(559) 213-9838 Direct, (707) 823-7300 Main

Reese Clark, TLC Clinical Director

James Freeman, Operation Manger

Introduction

The facility is located at 1800 Gravenstein Highway Sebastopol, CA 95472. The site currently houses 6 youth of mixed gender in a separate house on the property designated **ORCHARD HOUSE**. Brittany Burns, Director of Residential Treatment, was welcoming and had a pleasant demeanor throughout both the initial pre-inspection on Friday April, 29 2022 with Commissioners Mary Cone, Greg Schmid, and Marc Andrade; and again on the re-inspection of Friday, June 10, 2022 with Commissioners Jane Ure and Marc Andrade.

Commissioner Mary Cone addressed the youth concern (as reported to Community Care Licensing) and it was revealed that the concern had been addressed and a solution facilitated by TLC Administration. The youth in question voluntarily left TLC and was not on site.

Although the site only had 6 youth in residence, TLC is planning to currently finish renovating the other house and open it for an additional 10 youth within the next 60 days.

The main concern to Brittany Burns in discussion was the current lack of qualified candidates to oversee the facility. Despite that challenge, the commissioners were told that all shifts were being staffed up to CCL standards and safety for the youth was being maintained. This writer was told by the Director of Residential Treatment that in the event of lack of coverage, TLC would be forced to send youth home to both lower the census and maintain the safety and necessary high standard of services for the youth census. However, Brittany told this writer that: "We're not there quite yet".

When queried about addiction services for the youth, Brittany answered that TLC is not an adolescent Alcohol and other Drug agency and that youth are treated off site at other agency's specializing in that particular modality. In addition, this writer was also told that TLC will re-direct and refer youth that have those issues as unsuitable for residence at TLC.

Inspection Report:

Interviews conducted with: Residential Director Brittany Burns, Clinical Director Reese Clark

Inspection date: 4/29/2022 **Due to COVID-19, in-person inspections have been on hiatus**

Re-inspection date: 6/10/2022

Current youth census: 6 youth

Future capacity: 16 youth

Youth Housing: The house designated **Orchard House** was currently occupied by 6 youth (off site). The house was roomy (vaulted ceilings) and well lit (light, “cheery “colors throughout) and very clean and organized. The house felt peaceful and welcoming. Curtains were on every window for privacy and all pieces of furniture were clean and well maintained. A variety of books and reading material were on shelves (neatly displayed), in addition to a television/ Living room. There was a separate study/computer room available with motivational art displayed.

Bathrooms: All clean with functioning fixtures. Shower/bath areas clean and organized. Floors clean. Rugs look new and clean. Only hand towels on towel racks. No mold or odd smells noted.

Sleeping Areas: Curtains on windows for privacy noted, no compromised or damaged window glass or seals. All the rooms were personalized and cheery with an abundance of natural light. All clothes hampers used. All the rooms were neat. All the room fixtures (lights, furniture, storage) are in good shape...no notable repairs needed. No sign of dirt, mold, or odd smells.

Laundry and Bathroom Chemicals: Washer and dryer appear in good condition. All fixtures functional. Chemicals stored in bins. Area clean and neat. No dirty clothes in sight. No mold noticed or odd odors. Walls and ceiling clean.

Safety equipment: All fire extinguishers within proper usage date. Main fire system throughout house (wired alarm system).

Hallways and Doors: Hallways clear and uncluttered. Doors in good repair and functional.

Medication Room: Medication room open, however the door is locked when staff are not present. Medication Audit record audited. There is a nurse that audits the MARS and sees youth once per week. Further medical issues are facilitated locally with appropriate medical personnel in Sonoma County. *Error noted (see: issues list)*

Kitchen: Kitchen neat and clean. Cupboards locked and utensils/sharps locked in drawers and pantry. Refrigerator and freezer in temperature compliance. All food (canned and fresh) within health parameters. No uncleaned spills on ceiling, floors, or walls. The pantry is clean and well organized. *Error noted (see: issues list)*

Living room/study-computer room: Clean and organized. Books on well-maintained shelving, computer neatly stored with no improperly positioned electrical cables. All floors, walls, and ceilings are clean and well maintained. Furniture not worn and appear well maintained. *Error noted (see: issues list)*

Education: Education is currently held offsite at various local schools. The youth are transported by staff.

Environment: The temperature was comfortable. Air conditioning/heat readily available. All vents appear clean and obstruction free. Gas/water supply easily accessible and in good repair.

Outer house structure: No peeling paint or disrepair in outer fixtures. Gas/water supply easily accessible and in good repair. *Error noted (see: issues list)*

Grounds: The outer grounds are well maintained (including unused garden raised beds). *Error noted (see: issues list).*

Maintenance/Emergency storage: All food and water storage within acceptable usage dates. *Error noted (see: issues list)*

ISSUES LIST (Electronically sent and accepted by Brittany burns on Tuesday May 24, 2022):

- CCL form LC610C (Emergency logistics and location of water/gas shut off) not posted. Rectified 6/10/22
- Bent outer bedroom screen on the East side of the house. Rectified 6/10/22
- Clean and organized Emergency storage with siphon pumps, another 55 gallon water barrel, readily assessable entrance keys for staff with better illumination, and a basic emergency kit with a posted food/water inventory to be rotated every 5 years. Partially rectified on 6/10/22. **NEEDED: Dated food/water inventory.**
- Kitchen pantry: Cleaning chemicals stored with food. Food in improper containers/storage on ground. Rectified on 6/10/22
- Re-inspection of the Medical Audit Record. Rectified on 6/10/22

Youth Interview 4/29/22:

Male youth at TLC for several months. No complaints about food, activities, school, or discipline. The youth understands the structure/rules and levels of discipline. The youth stated he recently recovered from Covid-19; however he was taken good care of despite having to be isolated for safety.

Female youth at TLC for several weeks. No complaints about food, activities, school, or discipline. The youth understands the structure/rules and levels of discipline. The youth told the Commissioners that she enjoys the Pivot school and the activities that TLC facilitates for the youth.

Report ends.

Submitted by:

Marc Andrade, JJC Commissioner

CCL Evaluator: Brian Bertoli

Last CCL Inspection: August 6, 2021

cc:

Honorable Judge of the Sonoma County Superior Court

Commissioner of the Juvenile Court

Probation Department, Chief of Probation

Sonoma County Family Youth & Children's Services

State of California, Community Care Licensing

Facility Inspected