

Sonoma County Juvenile Justice Commission Group Home Inspection Report

Facility Name:	TLC Phoenix House 2019
Address:	On File
Phone	On File
Contact Person	Andy Day

J.J.C. Inspector(s)	Dena Lash/James Weathers
Date of Inspection	8/19/2019
Date of Last Inspection	10/11/2018
C.C.L. Contact	Megan Mullen, Brittany Newton
Date of Last C.C.L. Inspection	3/04/2019

**S= Satisfactory or exceeds *N.I. = Needs Improvement/corrective Action*

INSPECTION	S	N.I.	Comments (required if "N.I." is checked)
Grounds	x		<p>Phoenix House is located on attractive, well-maintained grounds, in close proximity with Orchard House, Journey Academy, and the TLC administration offices. There are trees, flowers, greenery and open spaces on the property.</p> <p>Staff indicated that the landscaping will be upgraded in the near future since it was rather dry at the time of our visit due to the ongoing drought.</p>
Building Exterior	x		Well-maintained, however TLC staff indicated that it will be power washed and repainted in the near future. All screens were in place and no obstructions were observed near either the entrances or exits.
Living Room	x		The living room is pleasantly furnished and has adequate couches, easy chairs etc. for all residents. There is a bookcase with books, videos, and board games and a computer work station. The residents use the internet for job hunting, music, and life skills, but not for social media contacts.
Kitchen/Dining Room	x		<p>Kitchen is open and well-lit, with a large single-surface center island. Drawers and cabinets are labeled, well-organized and locked where appropriate. A locked pantry holds canned goods, other staples, cereal, etc, as well as a locked cabinet for knives and other sharps. A dry erase board lists resident youths their current chores and any special dietary needs of which the staff needs to be aware. Fresh fruit on counter is available to youth for snacks.</p> <p>The dining area contains a large wooden table for family-style communal dining with sufficient seating for all residents and staff. Area was neat and orderly.</p>
Laundry Room	x		<p>There is a large, clean, laundry room with a washer and dryer. Potentially hazardous fluids are kept in a cabinet. Laundry room is kept locked when not in use.</p> <p>No youth are allowed in the laundry room without an adult present.</p>

Bedrooms	x		Ten bedrooms on two hallways. The bedrooms were in varying states of decoration and tidiness. The residents are encouraged to decorate their own rooms
Bathrooms	x		Two bathrooms, both clean and well-maintained. Attractive tiled walls. No potentially dangerous cleaning agents were present.
Fire Safety --Extinguishers	x		Three fire extinguishers: one near the front door, one in each hallway. All inspected recently by the local fire department and up-to-date.
Fire Safety --Smoke Alarms	x		Smoke alarms and carbon monoxide detectors all in working order per recent inspection by the local fire department.
Fire Safety --Evacuation Plan	x		An evacuation plan is posted on each door leading to the outside.
Food	x		Youth participate in meal planning, shopping, food preparation, cooking, and clean-up. Learning to prepare healthy, nutritious meals is part of their daily living. Refrigerator/freezer was well stocked. Leftovers were dated and none were past due. Recent review by CCL indicates that adequate food is kept on hand in the house for at least 3 days in case of a natural disaster.
Emergency Supplies	x		A first aid kit is located in the staff office, as well as flash lights with extra batteries, portable radios, and an AED machine. Additionally, there is a storage shed which contains further emergency supplies, including water, food, camping equipment such as tents, sleeping bags, stoves and propane.
Health Services	x		Each youth has an annual medical exam, and dental exams twice a year. Medication is prescribed by a psychiatrist. All residents receive peer, family, and individual counseling. 100% of the youth are in weekly individual therapy.
Medications	x		Medications are held in the staff office within a locked cabinet. Youth receive their medications through a Dutch door at the side of the office. Medication log is complete and up-to-date per recent CCR inspection.
Recreation (on site)	x		There are bicycles, various balls, and other recreational materials on site for the residents' use.
Outings (off site)	x		Residents go for walks and hikes in the immediate area and often go to Armstrong Woods, Stinson Beach, Spring Lake, and Laguna de Santa Rosa. Outings also include the mall, movies, as well as longer outings to places such as Six Flags, Water World, baseball games, football games, white water rafting, and camping.
Education & Classrooms	x		Most residents attend the Journey Academy which is TLC's on-site school and which is WASC accredited.
Mail/Phone	x		Residents have both phone and mail access available with some restrictions based on the individual resident's situation.
Discipline	x		Discipline is progressive and starts with the least intrusive intervention, such as a youth being asked to "take space." Punishment is avoided whenever possible. Instead, the residents are presented with logical and short-term consequences for unacceptable behavior.
Library	x		There is a bookcase in the living room which contains age appropriate books and video material.

ADDITIONAL COMMENTS:

TLC recently won an award from the Human Rights Campaign for their innovative support of LGBTQ youth. TLC actively supports youth in their gender identity journey. A rainbow flag hangs in Orchard House, which provides visible support for LGBTQ youth.

Orchard and Phoenix House have been approved to become STRTPs. Coast House will remain a Group Home for private placements.

YOUTH INTERVIEW(S)**# Of Youth Interviewed: 1**

Met with new resident who seemed to be happy with the environment.

INSPECTION SUMMARY:

The facility was clean, orderly and seemed to have genuinely home-like atmosphere.

The staff person with whom we spoke seems to have a positive attitude and to enjoy working with the residents.

We believe that the Phoenix House provides a safe, healthy and nurturing environment for its residents.

Dena Lash, Inspection Commissioner

Next Inspection Recommended: _____ or ____x__ Annual Inspection

James Weathers, Inspection Commissioner

Eve Goldberg, Chair/Report Review

cc: Honorable Judge of the Sonoma County Superior Court
Commissioner of the Juvenile Court
Probation Department, Chief of Probation
Sonoma County Family Youth & Children's Services
State of California, Community Care Licensing
Facility Inspected

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